

## ECS Configuration Change Request

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CCR No. <u>98-0716</u>	Logged Date <u>6-18-98</u>	Rev. <u>-</u>	Request Type <u>CCR</u>
Priority Routine <input checked="" type="checkbox"/> Urgent <input type="checkbox"/> Emergency <input type="checkbox"/>	Affected Release <u>4P</u>		Change Class <u>1U</u>
Title Remedy - DDTS Translation Tool - (Re Red Book Issue V20-071)			
Documents Affected <u>KLP No longer in Use</u> <u>456-TP-002-001, ECS Project Training Materials Volume 2: Problem Management</u> <u>625-CD-012-001, ECS Project Training Materials Volume 12: Kenneth L. Prickett</u>		Source Nos (RID, NCR, Action Item, GSFC CCR, etc.) or Tech Reference	
RTM Change <input type="checkbox"/> Start New Baseline <input type="checkbox"/>			
<b>Problem</b> Currently, when a DAAC discovers a problem with ECS, the problem is entered into the local Remedy System. If the problem requires resolution (system wide problem) by ECS staff in Landover, the DAAC re-enters the information into DDTS. The DAACs would like a method to trace an NCR to it's original Remedy Trouble Ticket Number.			
<b>Proposed Solution</b> Add a new field to DDTS that will store the Remedy Trouble Ticket Number. Tony Wells has been contacted. He has stated that this change can be made within one day.			
<b>Impact Analysis:</b> Organizations Affected: BOO <input type="checkbox"/> Contracts <input type="checkbox"/> ECS Chief Eng <input type="checkbox"/> FOS <input type="checkbox"/> M&O <input checked="" type="checkbox"/> Procurement <input type="checkbox"/> QO <input type="checkbox"/> Rel. Dev <input checked="" type="checkbox"/> Rel. A <input type="checkbox"/> Rel. C <input type="checkbox"/> SCDO Arch. <input type="checkbox"/> Science Off <input type="checkbox"/> Security <input type="checkbox"/> Subcontract <input type="checkbox"/> Sys. Eng <input type="checkbox"/> Sys Verif Acpt <input checked="" type="checkbox"/> DOTS - CW			
Cost: None <input type="checkbox"/> Small <input checked="" type="checkbox"/> Medium <input type="checkbox"/> Large <input type="checkbox"/> (Not exceeding \$100,000) (\$100,000 to \$500,000) (Over \$500,000)			
Schedule: 4P None <input type="checkbox"/> Other _____ Additional LOC _____ Man-Months <u>1.0</u> Materials _____			
Originator <u>Pamela Johnson</u>		Signature <u>Pamela Johnson</u> Date <u>6/18/98</u>	
Office <u>Ops</u>		Office Manager <u>Thomas J. Hickling</u> Signature <u>Thomas J. Hickling</u> Date <u>17 Jun 98</u>	
<b>Disposition</b> Approved <input checked="" type="checkbox"/> Approved w/Comment <input type="checkbox"/> Forward <input type="checkbox"/> Disapproved <input type="checkbox"/> Comments:			
CCB Chairperson <u>TW Fisher</u>		Signature <u>TW Fisher</u> Date <u>6/29/98</u>	

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